



Crafted Concrete Terms and conditions.

- By placing an order and paying the down payment, you confirm that you accept these Terms and Condition, warranty and read the care and maintenance guide.
- A 50% down payment will be charged before the commencement of a custom project.
- Any design work or alterations to the area of installation will be charged at \$65 p/hr + gst, the first 2 hrs of design and consultation is free of charge.
- All orders that you place with Crafted Concrete will be subject to acceptance in accordance with these Terms and Conditions.
- All products from Crafted Concrete are handmade, so finishes and colour will vary.
- All sizes and measurements are approximate, but we do try to make sure that they are as accurate as possible.
- Concrete is a natural product and will have natural variations in colour. Crafted Concrete will try to match samples shown but due to the nature of concrete and the handmade process, exact replication is not possible. In the manufacturing process, slight "imperfections", markings and discolouration's may appear in the final finish which are out of Crafted Concrete's control.
- GST, delivery charges, extra packaging surcharges, if any, are payable by the customer.
- Delivery will be charged in addition to any advertised prices.